

# Golf Day & Society Bookings Terms and Conditions

- All bookings of facilities at Pine Ridge Golf Club venue (hereafter called 'The Club') are accepted by Pine Ridge Golf Club upon the following terms and conditions.
- These terms and conditions, together with The Clubs written quotation on the one hand and The Client or Agent's written confirmation in respect of the booking on the other hand, shall constitute the contract between The Client and The Club and such contract shall come into effect immediately upon receipt of written confirmation from The Client or their Agent.
- The Club reserves the right to amend these terms and conditions at its own discretion provided such amendments are notified in writing to The Client or Agent at the time of the booking.
- A golf day or society booking is for a minimum of eight full paying players paying our off-line green fee rate. A discount may be applied when an element of food is added to the booking.
- If your final numbers are less than eight players you will still be required to pay for the minimum of eight.
- We operate a 4-ball policy throughout the year.
- A booking is made on completion of verbal or written confirmation, along with a deposit payment to The Club.
- A deposit of £100 is required at the time of booking for events with a total value under £500.
- For events with a total value greater than £500, a minimum 25% deposit is required.
- A deposit is non-refundable and non-transferable except under circumstances defined under cancellation.
- Full pre-payment is required no later than 8 days prior to the event, without the final balance the Club have the right to release the booking and your deposit will not be returned.
- The Open Play membership benefit can be used as part of your society event: 40% discount is given off the green fee element only and food and beverage charges will be at full price
- Please ensure that players adhere to club dress codes – both course and clubhouse. Further information on dress code is available on request from the club in advance of your booking.
- Buggies that are pre booked must be paid for no later than 8 days prior to the event. The buggies are also subject to availability which could be related to the weather and course condition, as a result the buggies can become too dangerous to take onto the course. If the Club makes the buggies unavailable on the day, then you are entitled to a refund and this will take 7-10 working days to process. Please note, the refund is available for the buggy only and does not include the green fee.
- Please note only food and beverage purchased at the club may be consumed on the premises.

## **GENERAL**

- The Client shall indemnify The Club against any loss, damage, cost or expense caused to or suffered by The Club or any agents, guest or employee of The Club, arising as a result of the deliberate, casual or accidental act of The Client, his agent, employee or guest of the function.
- The Club shall not be liable for any loss or damage to the property owned by, or in the custody of The Client or his agents, employees or guest. Cars that are parked in The Club's car parks are entirely at the risk of the owners and their guests.
- The Client will not arrange for the delivery of any goods including external food or beverage or materials to The Club without prior arrangement with the management.
- The Client shall not introduce into The Club any inflammable or hazardous material nor shall their agent, employee or guests, commit any act or erect any structure, which may endanger The Club, or any persons within it. Clients will be responsible for ensuring that all measures necessary for the good health and safety of their employees, agents and guests are employed and enforced.
- The Club does not allow the consumption of drinks (alcoholic or otherwise), or foods not purchased through the Club.
- The Client agrees to take full responsibility, and reimburse The Club, for the cost of repair arising from any damage to the property, contents or grounds by their employees, agents or guests.
- The Club reserves the right to impose a charge of £1,000, for soiling caused by irresponsible behaviour.

- The Client is responsible for ensuring that any Band/DJ/Musician/Private or arranged Third Party employed by them comply with all statutory and management requirements. Details of management requirements can be sought through the venue manager.
- The Club must comply with certain insurance/licensing and statutory regulations and requires The Client to cooperate fully in meeting these.
- All prices quoted include VAT at the prevailing rate unless otherwise stated.
- The Club shall not be liable for the failure to comply with any terms or condition of Contract where compliance is prevented, hindered or delayed by any cause beyond its control including, but not limited to, fire, storm, explosion, flood, Act of God, pandemic, action of any Government or Government Agency, labour shortage, electrical power failure, interruption of supplies or industrial action.
- All prices in our quotation are current at the time of issue. The Club reserves the right to amend food and beverage prices, should costs increase substantially due to seasonal fluctuations for which prior notice will be given where possible. All quoted prices may be adjusted to allow for changes in either VAT or other Government taxes and currency fluctuations. Incremental price changes will be communicated to the client not less than 8 days prior to the event. If a need for price changes occurs less than 8 days prior to an event, the previously quoted price will apply.
- If the Club's supply chain prevents delivery of any product a suitable replacement of equal value will be offered and where possible notice will be given.
- The Client is held accountable and responsible for all payment to The Club in relation to settling outstanding monies owed by, inclusive of but not exclusive to, themselves or any agent, guest or supplier for (1) 'Use thereof', (2) Cost arising from Damage to', (3) hire of, (4) purchase of, any 'component parts' of their booking that make up their booking arrangement. This is inclusive of but not exclusive to, hotel rooms, buggy hire, additional equipment rental, retail stock, bar stock, golf course, club house, tee sheet bookings and its grounds.
- The Client should inform all attendees prior to their event that the Club is a cashless facility.
- The Club has the right to request a full guest list at any time from The Client.
- If at any stage during our service, you are in any way concerned about any aspect of your day please bring this to our immediate attention in order that we may resolve matters for you there and then. We are largely unable to resolve any such issue or problem after the event.

#### **ARRANGEMENTS AND NUMBERS ATTENDING**

- The Customer must confirm to the Club all information necessary to organise the golf event including, the number of attendees, details of special dietary requirements and menu selections, no less than 8 days prior to the golf event.
- The Club reserves the right to reallocate the golf event to different time or day if the attendance differs significantly from the predicted number. The Club will give written notice to the customer prior to the event of any such change.

#### **CANCELLATION**

- No refunds will be provided for cancellations within 8 days of the event.
- Where a booking is made with less than 8 days' notice, all such information must be confirmed at the time of the booking and full payment made.
- Cancellation charges are based upon the customer's most recent confirmation.
- In the event of cancellation prior to an event the charges are as outlined below:
  - 9 days or more prior to the golf event = Loss of deposit
  - 8 days prior to the golf event = Full balance payable
- The Club may, at its sole discretion, cancel at any time any golf event it deems may prove unsuitable or disruptive to the Club. The club offer a minimum of 48hrs notice in consideration of the Clients need to

amend arrangements. In such event the Club will refund all monies paid in advance by the Client and shall be deemed to have no further liability arising from the cancellation. In the event that a Client is found to have misrepresented the nature of an event, the Club reserves the right to cancel the event without refund of monies paid in advance.

- Adjustment to any of the above terms and conditions are at the sole discretion of the General Manager

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**In paying the deposit, I am agreeing to abide to the above terms and conditions. If you do not agree to these terms and conditions, we will refund your deposit within 48 hours of receiving your initial deposit.**

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Thank you again for choosing Pine Ridge Golf Club and we look forward to welcoming you.